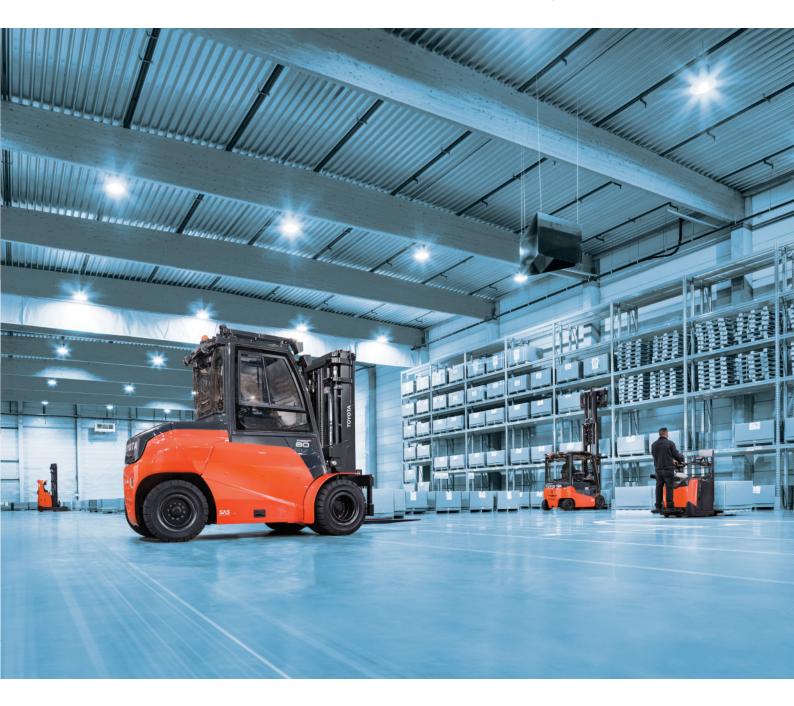
Toyota Offer Products, Services and Solutions





MATERIAL HANDLING

www.toyota-forklifts.eu

How we plan your operation:



Advice

Your local sales contact functions as a business advisor for all handling and logistics operations. He or she will analyse your requirements and find efficient solutions, as well as support your activities during the planning and operational phases.

Complete range

We offer you a complete range of Toyota trucks: warehouse trucks, tow tractors, counterbalanced trucks and automated solutions.

Solutions

We offer you financial options, including finance lease and long term rental programmes. Our quality approved used trucks are available at a competitive cost level. You can also plan forward with short-term rental options to handle peak periods of activity.

How we build quality trucks:



TPS

The world-renowned Toyota Production System is the strong foundation for quality in manufacturing.

Kaizen

A process of continuous improvement, achieved by following a clear set of values.

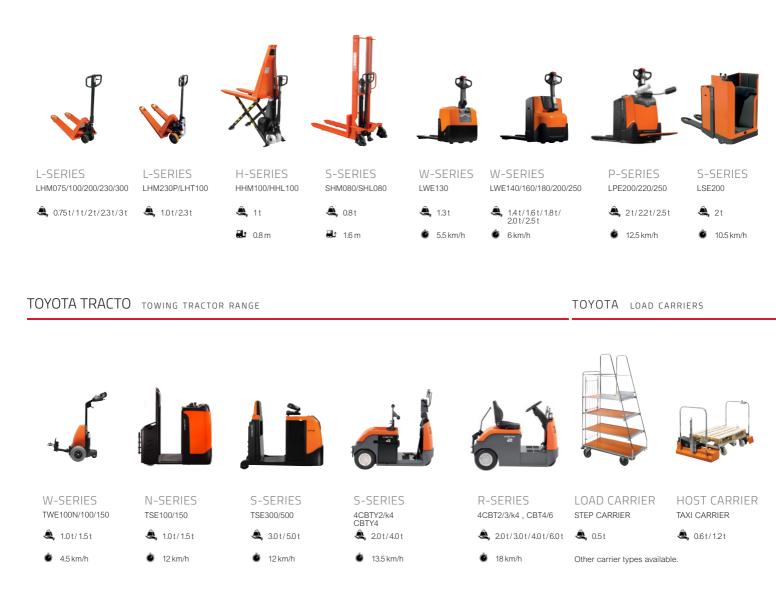
ISO 14001

All trucks are produced to these quality standards with minimum environmental impact.

European

Over 90% of our trucks sold in Europe are built in our factories in Sweden, France or Italy.





ADVANCED LOGISTICS SOLUTIONS



RACKING



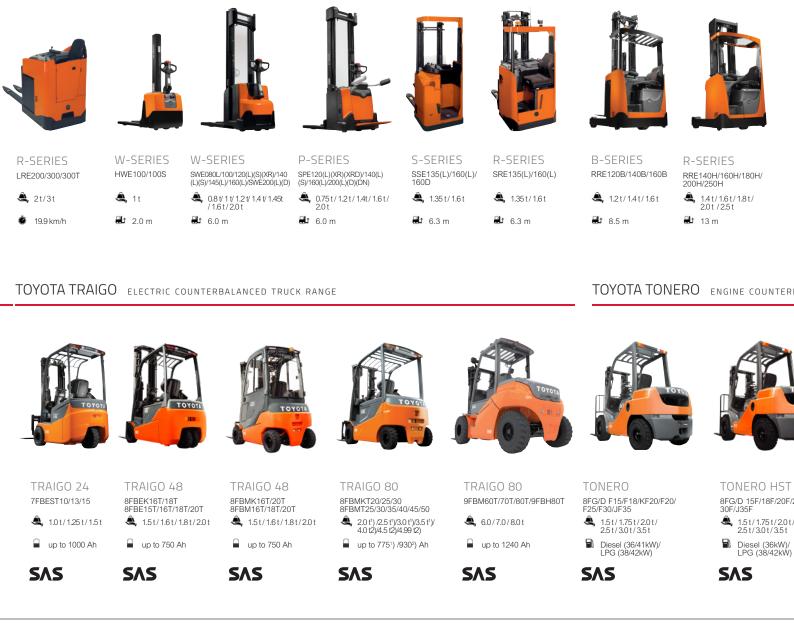
HIGH-DENSITY STORAGE

SERVICE OUR APPROACH TO SERVICE



The Toyota Service Concept (TSC)

- Service contracts:
 - Preventive Maintenance Premium
 - Preventive Maintenance
 - Full Service
 - Tailor-made solutions





AUTOMATION

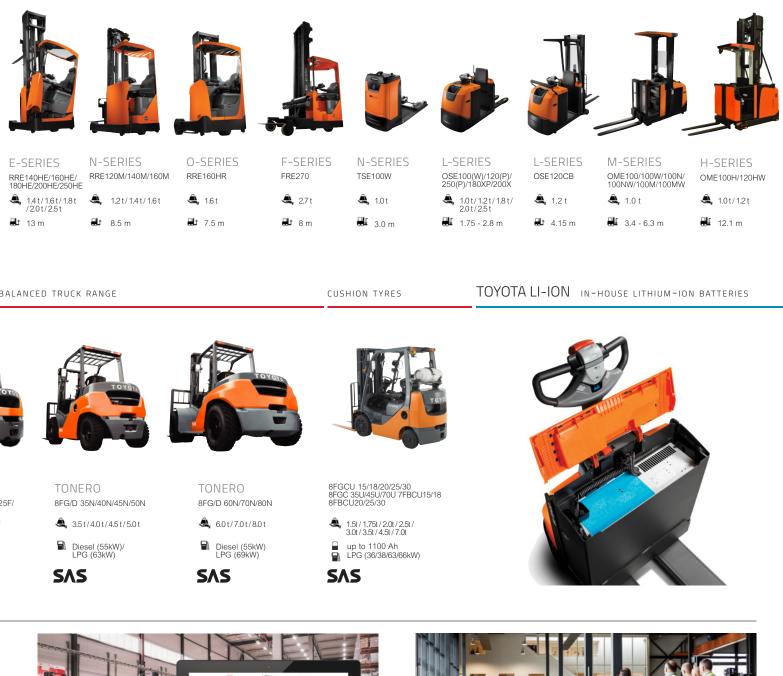
NAVIGATION

RENTAL THE TRUCK YOU NEED, WHEN YOU NEED IT



From one day to seven years – always flexible, always responsive and always economical.

- Short-term Rental
- Long-term Rental
- Financial Solutions







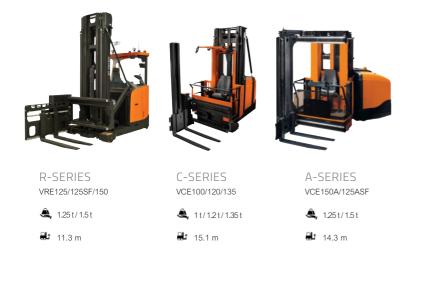
FLEET MANAGEMENT

OPERATOR TRAINING



 USED buy with confidence

- Approved Used Trucks no compromise on quality
 - Warranty Plan
 - Exchange Plan
 - 'Try before you buy' Plan
- A partner you can rely on





Lithium-Ion solutions from Toyota

As part of our latest innovations, we now offer a complete Toyota energy solution with our in-house assembled li-ion batteries. Those are fully integrated with the truck, offering further benefits and energy savings across our electric range. With already thousands of our trucks operating with Li-ion around Europe, we are able to ensure a high-quality and safe way to power your material handling equipment.

The Toyota Offer

Toyota Material Handling offers the expertise and reliability of the world number 1 company in material handling and exceptionally efficient products, services and solutions with a unique tradition for quality.

From the first BT hand pallet truck in 1948 and the first Toyota counterbalanced forklift truck in 1956 to today, our offer has never ceased to evolve and respond to markets' needs.

Awarded products and solutions

Our products and solutions enjoy a solid reputation in the industry with a record of prestigious awards. Over the years, we have received numerous design awards from around the world, such as the International iF Design Awards for combining innovation with efficiency, and the Good Design Awards for our iconic design.

Passion for innovation

We continuously invest in research & development to support sustainability and lower consumption and emissions. New, cleaner engines, li-ion powered trucks, fuel cell technology are already integrated in our offer.

We are always looking for the next solution and technology which can bring additional benefits to our customers.

Tailor-made products across the entire range

Using detailed site survey information and working closely with our customers, dedicated facilities within our production units are able to interpret the unique demands of each application. They design and deliver the optimal solution to enhance working environments, load handling and processes.

AWARDS



AWARD-WINNING DESIGN SOLUTIONS

Our latest distinctions:

Red Dot Award 2018: BT Reflex E-series German Design Award 2018; BT Reflex R-series iF Design Award 2017: BT Reflex O-series German Design Award 2016: BT Levio P-series Good Design long life award: BT Lifter Red Dot Award 2015: BT Levio P-series iF Design Award 2015: BT Levio P-series iF Design Award 2015: Traigo 80 iF Design Award 2015: Tonero 3.5-8.0



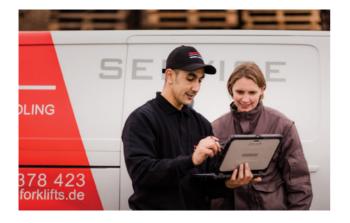


PARTS MAXIMISING MACHINE AVAILABILITY

Genuine Toyota parts are an exact fit for your truck and the best fit for your business thanks to their:

- availability,
- TPS assurance,
- being risk-free.

How we take care of you and your trucks:



TSC

The Toyota Service Concept is based on the TPS principle and is unique in the industry.

Total lifetime support

Maintenance, repairs, back-up with extra trucks, driver training and management information.

Real-time information

Instant online access to updated information such as technical support, truck history, parts, truck availability and effective time and route planning.

Exact-fit

In terms of parts and people, with structured training and accreditation processes.

GPRS/3G

Smart truck telemetry allows better safety standards (including driver management) and complete fleet control for improved safety, efficiency and cost reduction (with Toyota I_Site).

We think customer first

Reliability Confidence Availability Productivity Quality Safety Cost-efficiency Sustainability Environment

These are the expectations of our customers, with fleets of all different sizes. We get to know them through surveys, sales discussions and service visits. We are always there for them, all over Europe.



For more information about:

- Toyota Production System (TPS)
- Toyota Service Concept (TSC)
- Finance and rental plans
- Service and parts programmes
- Smart truck technology
- Toyota I_Site fleet management
 Environment & sustainability policie
- Environment & sustainability policies

please ask your Toyota representative, or visit www.toyota-forklifts.eu

Toyota Material Handling in Europe

Total coverage

The Toyota Material Handling network extends to over 30 countries in Europe with more than 4500 mobile technicians.

Always local – with global support Wherever you are located in Europe, we are always local, due to our extensive coverage, but with the stability and back-up of a worldwide organisation.

Made in Europe

Over 90% of trucks we sell are built in our own European factories, in Sweden, France and Italy – all to TPS quality standards. We employ over 3000 production staff in Europe and work with over 300 European suppliers.

Approximately 15% of our European production is exported to other parts of the world.